

# BOLLING NEWS & STORIES



## Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the "little things," in comparison –

those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.



John Ehle  
President  
Hunt Military Communities

### Management Team

Justin Tran, Community Director  
Linda Godlove, Community Manager  
Tyrone Logan, Maintenance Manager  
Roger Burley, Maintenance Manager  
Andrew Devine, QA/QC Manager

## Up Coming Events

### Chat and Chew

Please join us on your neighborhood designated evening during the month of January (please see next page) to have an opportunity to learn about happenings within your community, any upcoming projects as well as a time for you to chat with your Bolling Family Housing team. Refreshments and crafts/activities will be provided.

### First Friday Breakfast

On the first Friday of each month from 7:30-9:00AM we will be hosting a Hunt Resident Breakfast at our Welcome Center kitchen. Come enjoy breakfast with some of our Bolling Family Housing team members and your neighbors!

### After School Snacks

Join us at the Welcome Center every Thursday from 3:30-5:00PM for some snacks!

### Facebook Bingo

Make sure you like and follow our Facebook page for this event. We will post on 1/22/20 the start of the game and then throughout the day we will post numbers. Private message us for a game card or stop by the office to pick one up. First BINGO will win a prize.

### Maintenance Tip

#### GFCI

Our #1 goal is to provide our residents with safe and high quality communities in which to live. Greg ~ Maintenance Director

#### Did you know...

If your GFCI receptacle is not working, first try to reset it by pushing the reset button (see picture below). If this does not work, please call maintenance or place an online work order for us to come out to look at it.



### Contact Information

For your convenience we have designated RSS (Resident Service Specialist) in your area. If you have any issues, work orders to put in or just questions please contact your area RSS for the ultimate service.

#### Hooe Area

Ty Brittingham  
Phone: 202.562.2631 ext:1307

#### New Hickam/Duncan/Doolittle:

Carolina Ortiz-Dittler  
Phone: 202.562.2631 ext:1308

#### Rickenbacker/Westover Area:

Erika Brooks  
Phone: 202.562.2631 ext: 1308

# JANUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Happy New Year All Offices Closed	2 After School Snacks 3:30pm - 5:00pm	3 First Friday Breakfast 7:30am - 9:30am	4
5	6	7	8 Chat and Chew Westover/Duncan 5:00 - 6:00pm	9 After School Snacks 3:30pm - 5:00pm	10	11
12	13	14 Chat and Chew Rickenbacker 5:00 - 6:00pm	15	16 After School Snacks 3:30pm - 5:00pm  Chat and Chew New Hickam 5:00 - 6:00pm	17	18
19	20	21 Chat and Chew Hooe 5:00 - 6:00pm	22 Facebook Bingo 9:00-3:00pm	23 After School Snacks 3:30pm - 5:00pm  Chat and Chew Doolittle 5:00 - 6:00pm	24	25
26	27	28	29	30 After School Snacks 3:30pm - 5:00pm	31	

## Calendar Events

- January 2 - Weekly Kids Club from 3:30pm to 5:00pm at the Clubhouse
- January 3 - First Friday Breakfast from 8:00am to 9:30am
- January 9 - Weekly Kids Club from 3:30pm to 5:00pm at the Clubhouse
- January 16 - Weekly Kids Club from 3:30pm to 5:00pm at the Clubhouse
- January 18 - Community Yard Sales from 8:00am to 12:00pm at your home
- January 22 - Facebook Bingo from 9:00am to 3:00pm
- January 23 - Weekly Kids Club from 3:30pm to 5:00pm