

OCTOBER 2019

BOLLING NEWS & STORIES



Important Reminder

We know life can get busy and want to make sure our residents remember to pay rent by the 5th to avoid late fees. As always, if you have any questions about your account, give us a call or stop by any time to discuss. We're here for you!

Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an

independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

Best,

John Ehle
President
Hunt Military Communities

Upcoming Events

After School Snacks!

Join us at the Welcome Center every Thursday in October for after school snacks from 4:00-5:00PM.

First Friday Breakfast

Please visit with the Hunt team and enjoy breakfast on us each first Friday of the year at our Welcome Center from 7:30-9:00AM. Also, if you have time we would love you to participate in our Resident Advisory Board meeting that starts at 9:00AM in the same location. We value your insights to what is working well within our community and what we can do better to improve your experience.

National Chocolate Cupcake Day

National Chocolate Cupcake Day is here at Bolling! Stop by the Welcome Center for a chocolate cupcake from 12:00-5:00PM. We love our residents!

Exciting Happenings!

For those who love sprucing up their yards, The Bolling Family Housing office invites you to participate in the Yard of the Season! We will be picking one yard from each neighborhood as the best themed for the season. As Bolling Family Housing does promote a clean, uniform look for the front yards in the neighborhoods, we encourage residents to spruce up their back yards. Members of the housing office will walk the neighborhoods during the week of October 21-25, 2019 to determine the winning yard of each neighborhood. A prize will be awarded to each neighborhood winner for their efforts. The first season will be Fall/Harvest/Halloween themed and winners will be picked by October 30, 2019. We look forward to seeing your creations!!

Last Month

Last month we hosted neighborhood events to help bring neighbors and Hunt staff together. It was a huge success! Please look for your neighborhood Welcome Mats each month in your email around the 25th for neighborhood specific events like Breakfast on the Go, and Chili & Hot Dog Tailgate, and many more to come!

RENTCafé

Make sure you sign up for RentCafé by downloading the app or visiting the link on our website bollingfamilyhousing@huntcompanies.com. You can place work order directly and check their progress in real time. We are also sharing community event and other important information on this app so don't miss out! Download today!

Contact Information

Lovely residents,

For your convenience we now have designated RSS (Resident Service Specialist) in your area. If you have any issues, work orders to put in or just questions please contact your area RSS for the ultimate service.

Hooe Area

Ty Brittingham
Phone: 202.562.2631 ext:1307

New Hickam/Duncan/Doolittle:

Carolina Ortiz-Dittler
Phone: 202.562.2631 ext:1308

Rickenbacker/Westover Area:

Erika Brooks
Phone: 202.562.2631 ext: 1304

OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3 After School Snacks 4:00pm - 5:00pm	4 First Friday Breakfast 7:30pm - 9:00am Resident Advisory Board Meeting 9:00am	5
6	7	8	9	10 After School Snacks 4:00pm - 5:00pm	11	12
13	14	15	16	17 After School Snacks 4:00pm - 5:00pm	18 National Chocolate Cupcake Day Celebration 12:00pm - 5:00pm	19
20	21	22	23	24 After School Snacks 4:00pm - 5:00pm	25	26
27	28	29	30	31 After School Snacks 4:00pm - 5:00pm		

Calendar Events

*No RSVP required

- October 3 - After School Snacks from 4:00pm - 5:00pm at Welcome Center
- October 4 - First Friday Breakfast from 7:30am - 9:00am at Welcome Center
- October 4 - Community Advisory Board Meeting at 9:00am at Welcome Center
- October 10 - After School Snacks from 4:00pm - 5:00pm at Welcome Center
- October 17 - After School Snacks from 4:00pm - 5:00pm at Welcome Center
- October 18 - National Chocolate Cupcake Day Celebration from 12:00pm - 5:00pm at Welcome Center
- October 24 - After School Snacks from 4:00pm - 5:00pm at Welcome Center
- October 31 - After School Snacks from 4:00pm - 5:00pm at Welcome Center



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