BOLLING FAMILY HOUSING
HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE DECEMBER 1, 2026



COMMUNITY NEWS

Community Director Update
As we enter the holiday season, the Bolling Family Housing team would like to thank all our residents for being part of our community. December is a time for gathering with family and friends, enjoying holiday traditions, and creating lasting memories. To help make the season enjoyable for everyone, we encourage residents to keep a few community reminders in mind:

- Be considerate of your neighbors by keeping noise levels at a reasonable volume during holiday gatherings.
- Remind guests to follow community parking guidelines and park only in designated areas.
- Break down cardboard boxes and properly dispose of holiday packaging to help keep the neighborhood clean.
- If traveling for the holidays, secure your home and consider asking a trusted friend or neighbor to keep an eye on your residence.
- Take time to connect with and support your neighbors as we celebrate the season together.

On behalf of the entire Bolling Family Housing team, we wish you and your family a Merry Christmas, Happy Holidays, and a wonderful New Year!

RESIDENT REVIEWS

Our residents have been sharing some amazing feedback about our Maintenance Team! We want to recognize our team members for continuing to provide friendly, respectful, and dependable service throughout our community.

- "Xavier is the best. So nice and polite, he always covers his shoes before coming in. Goes above and beyond."
- "Tyrone was kind and very helpful."
- "Juan was polite and fixed the issue in our house with no issues."
- "Boon was very helpful. He fixed my tub very fast. Thank you for sending someone."
- "I had some maintenance issues when my household goods were delivered, and Juan came by and was able to fix multiple tickets in no time. He is awesome."

THANK YOU, MAINTENANCE TEAM!
These resident reviews are a great reminder that excellent service is about more than completing a work order. It's also about communication, kindness, respect, attention to detail, and making our residents feel taken care of. Keep up the amazing work, team!

Leasing Office Contact Information

(202) 747-6762
BollingFamilyHousing@HuntCompanies.com
BollingFamilyHousing.com

TRASH SCHEDULE

Trash and Recycling: Thursdays
Bulk Pick-up: December 3rd & 17th
Place refuse bins at the curb after 6:00 PM the day before collection, and return them by 8:00 PM on collection day.

NEWS, TIPS & REVIEWS

MAINTENANCE TIPS

December Holiday Maintenance Tips
Help keep your home safe, comfortable, and problem-free during the holiday season with these important maintenance reminders:

- **Prevent Frozen Pipes**: Keep your thermostat set to at least 65°F, even when away from home, to help prevent pipes from freezing.
- **Report Heating Issues Early**: If your heater is not working properly or your home is not staying warm, submit a maintenance request immediately.
- **Practice Holiday Fire Safety**: Never leave candles unattended. Consider using battery-operated candles as a safer alternative.
- **Avoid Overloading Outlets**: Holiday decorations can increase electrical demand. Use surge protectors and avoid plugging too many items into a single outlet.
- **Dispose of Cooking Grease Properly**: Never pour grease down sinks or drains. Allow it to cool and dispose of it in the trash.
- **Keep Walkways Clear**: Remove leaves, debris, and any holiday décor that could create tripping hazards around entrances and sidewalks.
- **Test Smoke and Carbon Monoxide Detectors**: Ensure alarms are functioning properly to keep your family safe throughout the season.
- **Secure Your Home When Traveling**: Lock all doors and windows before leaving for holiday travel and consider having a trusted neighbor keep an eye on your home.

UPCOMING COMMUNITY EVENTS

LETTERS TO SANTA



Date: Wednesday, December 2nd
Time: 9:00 AM - 5:00 PM
Location: Bolling Leasing Office

We will have an enchanted mailbox that will deliver letters to Santa himself at the North Pole. Bring your own letter or stop by and utilize our letters to create the perfect wish list for this year!

PICTURES WITH SANTA



Date: Thursday, December 10th
Time: 4:00 PM - 6:00 PM
Location: Bolling Leasing Office

Santa Claus is coming to Bolling! Come by and have your photo taken with Santa and Mrs. Claus.
*Professional photography not provided.

EVENTS

UPCOMING COMMUNITY EVENTS (CONTINUED)

HOT CHOCOLATE BAR & COOKIE DECORATION

Date: Wednesday, December 16th
Time: 4:00 PM - 6:00 PM
Location: Bolling Leasing Office

Stop by and warm up with a delicious cup of hot chocolate with your favorite toppings. We will also have holiday cookies to decorate, which will pair perfectly with your hot chocolate!



UPCOMING LOCAL EVENTS

ENCHANT CHRISTMAS

Date: Friday, November 20th - Sunday, December 27th
Time: 5:00 PM - 11:00 PM
Location: Nationals Park

Christmas light maze when Enchant Christmas comes to town. Guests can expect breathtaking larger-than-life light sculptures, millions of twinkling lights, festive experiences around every corner, and an all-new holiday adventure: Night of the Nutcrackers.



JINGLE BLOCK ROCK

Date: Wednesday, December 2nd
Time: 5:00 PM - 7:00 PM
Location: 4th Street SW between Momo Chicken and Maple Drive SW, Washington, DC 20024

The Southwest Business Improvement District teams up with its neighborhood partners to turn the Southwest Duck Pond and Waterfront Station into a festive extravaganza.



BOLLING CLUB NEW YEAR'S EVE BASH

Date: Thursday, December 31st
Time: 7:00 PM - 12:00 AM
Location: Base Hall

Join the Bolling club on December 31st for a night of celebration featuring a champagne toast, heavy hors d'oeuvres, and a full breakfast after midnight!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail
Natalie.McGrail@HuntCompanies.com

Director of Operations
Kelly Bowmaker
Kelly.Bowmaker@HuntCompanies.com



DECEMBER 2026

SUN	MON	TUE	WED	THU	FRI	SAT
		01 #GivingTuesday	02 Jingle Block Rock Letters to Santa	03	04	05
06	07 National Pearl Harbor Remembrance Day Resident Leaf Collection Day	08	09	10 Pictures with Santa	11	12 Wreaths Across America
13 National Guard Birthday	14	15 Hot Chocolate Bar and Cookie Decoration	16	17	18	19
20 Space Force Bir thday	21 First Day Of Winter	22	23	24	25 OFFICE CLOSED	26
27 Enchant Christmas Ends	28	29	30	31 New Year's Eve Bolling Club New Year's Eve Bash		