

COMMUNITY DIRECTOR UPDATE NOVEMBER 1, 2026



COMMUNITY NEWS

Community Improvement Update

At Bolling Family Housing, we remain committed to enhancing our community and improving the quality of life for our residents. Over the past year, we have continued to invest in our neighborhoods with a focus on safety, comfort, appearance, and long-term sustainability, many of which have been inspired by resident feedback. As we transition into the fall season, residents may notice a change in landscaping services. Grounds maintenance shifts from a weekly schedule to an as-needed schedule, allowing our team to focus on important seasonal tasks such as common area leaf collection, winterization efforts, liming, and overseeding to help maintain healthy lawns throughout the colder months. Once the majority of leaves have fallen, gutter cleaning will be completed throughout the Westover community to help ensure proper drainage and reduce seasonal debris buildup.

Thank you for your patience, feedback, and partnership as we continue working to keep Bolling Family Housing a beautiful, safe, and welcoming place to call home.

Community Office Holiday Closures

Please note that the Community Offices will be closed on the following dates:

- **Wednesday, November 11, 2026** in observance of **Veterans Day**
- **Thursday, November 26, 2026** in observance of **Thanksgiving Day**

For urgent or emergency maintenance requests during office closures, please call **(202) 987-6000** and select **Option 1** for immediate assistance.

Holiday Lighting & Yard Decorations Reminder

The holiday season is just around the corner, and we are excited to see our community shine with festive decorations and holiday spirit!

To help maintain the beauty and safety of our neighborhood, please remember the following community guidelines:



- Holiday lights and decorations **may not be installed before Thanksgiving Day.**
- All holiday decorations must be **removed no later than January 10, 2027.**
- Decorations and lighting **may not be placed higher than the edge of the gutter on the first-floor roofline.**
- Outdoor lights, extension cords, and decorations should be inspected before use and must be rated for outdoor applications where applicable.

We appreciate everyone's cooperation in helping keep our community safe, welcoming, and visually appealing throughout the holiday season. We look forward to seeing your creativity and holiday spirit brighten our neighborhoods!

Leasing Office Contact Information

-  (202) 747-6762
-  BollingFamilyHousing@HuntCompanies.com
-  BollingFamilyHousing.com

TRASH SCHEDULE

Trash and Recycling: Thursdays
Bulk Pick-up: November 5th and 19th
Place refuse bins at the curb after 6:00 PM the day before collection, and return them by 8:00 PM on collection day.

COMMUNITY NEWS (CONTINUED)

Thanksgiving Safety Reminder

Did you know that Thanksgiving is one of the busiest cooking days of the year? As families gather to celebrate, please remember a few important kitchen safety tips:

- Never leave cooking food unattended.
- Keep children and pets away from hot cooking surfaces.
- Use timers to help monitor food preparation.
- Keep flammable items away from stovetops and ovens.
- Have a fire extinguisher readily available and know how to use it.

A little preparation can help ensure a safe and enjoyable holiday for everyone.



Thank You for Being Part of Our Community

As we enter this season of gratitude, we want to thank each of our residents for making Bolling Family Housing such a wonderful place to call home. Your partnership, cooperation, and community spirit help make our neighborhoods stronger every day. From all of us at Bolling Family Housing, we wish you and your loved ones a Happy Thanksgiving and a joyful holiday season!

MAINTENANCE TIPS

Clear the Way: Keep leaves and clutter away from steps and entryways to help prevent slips.

Check After Rain: Look for water spots or unusual moisture around ceilings and windows and report concerns promptly.

Use the Sun: Open blinds during sunny days for natural warmth and close them at night.

Don't Overwork your Heat: Avoid constantly turning the thermostat way up and down. Give your heating system time to comfortably warm your home.

Give Vents Space: Keep furniture, curtains, and boxes away from heating vents.

Create a Fall Drop Zone: Keep a mat by the door for wet shoes, umbrellas, and leaves to help protect your floors.

Think Safety: Test smoke and carbon monoxide alarms, keep exits clear, and have a flashlight handy.



RESIDENT REVIEWS

Our residents have been sharing some amazing feedback about our Maintenance Team! We want to recognize our team members for continuing to provide friendly, respectful, and dependable service throughout our community.

Tyrone

"Tyrone was wonderful! He came right out with a smile and helped figure out our issue in no time at all. His personality and kindness, welcoming us to the area, went above and beyond."

Way to make our residents feel at home, Tyrone!

Mark

"Mark did a great job replacing our light fixtures." -Great work getting the job done right, Mark!

Juan

"Juan helped us with cleaning the mold out of our vents and replacing the things that needed to be replaced. Great service from him!" -Thank you, Juan, for taking care of our residents and their homes!

Xavier

"Xavier was so polite and respectful and kept me updated. He even organized underneath my sink while hooking up my new dishwasher." -That's what going the extra mile looks like! Great job, Xavier!

Boon

"Boon came to take care of a few maintenance issues at our home. He was very nice and was able to fix everything quickly on the spot." -Excellent service and efficiency, Boon!

THANK YOU, MAINTENANCE TEAM!

These resident reviews are a great reminder that excellent service is about more than completing a work order. It's also about communication, kindness, respect, attention to detail, and making our residents feel taken care of. Keep up the amazing work, team!

UPCOMING COMMUNITY EVENTS

BINGO NIGHT

Date: Tuesday, November 10th

Time: 5:30 PM – 7:00 PM

Location: Leasing Office

Bingo Night is here! Play to win prizes, enjoy refreshments, and have fun with family and friends.



HOT COCOA, S'MORES & MOVIE NIGHT

Date: Wednesday, November 18th

Time: 5:00 PM – 6:30 PM

Location: Leasing Office

Join us for a cozy evening at the Leasing Office! We'll have hot cocoa, s'mores, and a family-friendly movie for everyone to enjoy.



KIDS MOVIE NIGHT

Date: Monday, November 30th

Time: 5:00 PM – 6:00 PM

Location: Leasing Office

Join us for kids movie night, where big-screen fun meets family-friendly entertainment.



UPCOMING LOCAL EVENTS

11 FSS FUN RUN & WALK 5K

Date: Friday, November 6th

Time: 7:00 AM, unless noted differently

Location: Eglin Air Force Base

Stay active, challenge yourself, and have fun! See you at the starting line! Check the official Eglin FSS events page (eglinfss.com) for the latest registration link and venue details.

UNITED STATES AIR FORCE BAND'S AIRMEN OF NOTE BIG BAND

Date: Tuesday, November 17th

Time: 7:00 PM

Location: Akron Civic Theatre

Join the Airmen of Note on our upcoming tour of as we perform an eclectic program ranging from big band hits of the 1940's to brand new compositions written for this tour!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

✉ Natalie.McGrail@HuntCompanies.com

Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

2026

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
01 Daylight Saving Time Ends	02	03	04	05	06 11 FSS Fun Run & Walk 5K	07
08	09	10 Bingo Night Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13	14
15	16	17 U.S. Air Force Band's Airmen of Note Big Band	18 Hot Cocoa, S'mores & Movie Night	19	20	21
22	23	24	25	26 Thanksgiving OFFICE CLOSED	27	28
29	30 Kids Movie Night					