

COMMUNITY DIRECTOR UPDATE SEPTEMBER 1, 2026



COMMUNITY NEWS

Exciting Improvements and Community Events

We are excited to share several major improvement projects currently taking place throughout our community. As part of our ongoing commitment to enhancing our neighborhoods, we are completing window replacement projects, roof replacement projects, and the construction of new carports in the Westover area.



These investments are designed to improve the appearance, comfort, energy efficiency, and overall quality of our homes and community. We have many fantastic projects underway, and we are thrilled to share these exciting improvements with our residents.

In addition to these community enhancements, we are also hosting a Community Yard Sale. This event provides an opportunity for residents to connect with their neighbors, discover unique treasures, shop for furniture and household items, and find great deals. Whether you're looking for something special or simply want to enjoy the community atmosphere, we encourage everyone to participate. Thank you for being part of our community. We look forward to continuing to invest in our neighborhoods and creating opportunities for residents to connect and thrive together.

RESIDENT REVIEWS ★★★★★

- ★ "Tyrone from maintenance is outstanding! He addressed the issue quickly and efficiently and is incredibly friendly to boot. We're very pleased with our experience here so far." – **Rebecca Parent**
- ★ "At 12 a.m. our outdoor A/C unit stopped working. A work order was submitted, and by 9 a.m. Tyrone showed up and fixed the issue. Thank you so much!" – **Maggie Atkinson**
- ★ "Great service from Xavier! He came quickly to fix our toilet and was done within 15 minutes. Outstanding customer service and very patient in explaining the issue and solution." – **Jenice**
- ★ "Mr. Boon was an amazing help. He was super helpful, professional, and very polite. He went above and beyond." – **Cristal Chavis**
- ★ "Buddy was very professional. This work order was completed by Buddy and his colleague, and we're very pleased." – **Rita Gyesi**

Leasing Office Contact Information

- 📞 (202) 747-6762
- ✉ BollingFamilyHousing@HuntCompanies.com
- 🌐 BollingFamilyHousing.com

TRASH SCHEDULE

Trash and Recycling: Thursdays
Bulk Pick-up: September 3rd and 17th
Place refuse bins at the curb after 6:00 PM the day before collection, and return them by 8:00 PM on collection day.

TEAM UPDATE & TIPS

TEAM UPDATE

Welcome Juan Parada, our new Maintenance Team Member!

Juan Parada recently joined the Bolling Family Housing maintenance team and brings a strong commitment to resident service and community care. He is excited to support our residents, help maintain our homes, and be a part of creating a positive living experience for everyone in the community.



MAINTENANCE TIPS

Home Maintenance Tip of the Month: Smart Appliance Use & Energy Savings

Keeping your household appliances in good working conditions not only extends their lifespan but can also help reduce monthly utility costs. Here are a few simple ways to improve efficiency and save energy at home:

Use Appliances Efficiently

- Run dishwashers and washing machines only with full loads whenever possible.
- Select energy-saving or eco modes on appliances when available.
- Clean appliance filters regularly, including dishwasher, dryer, and range hood filters, to maintain peak performance.



Refrigerator Best Practices

- Keep refrigerator temperatures between 35°F and 38°F and freezer temperatures at 0°F.
- Avoid overloading the refrigerator, as proper airflow helps maintain efficiency.
- Check door seals periodically to ensure cold air is not escaping.

Dryer Safety and Savings

- Clean the lint trap after every use to improve efficiency and reduce fire risk.
- Dry similar fabrics together to shorten drying time.
- Consider using dryer balls to improve air flow and reduce energy consumption.



Small Energy-Saving Habits That Make a Difference

- Turn off lights when leaving a room and use natural daylight whenever possible.
- Unplug chargers and small electronics when not in use, as they can continue drawing power even when idle.
- Use LED light bulbs, which consume less energy and last significantly longer than traditional bulbs.



Resident Reminder

A few simple maintenance habits can help protect your appliances, improve home safety, and lower energy costs throughout the year. Small changes today can lead to noticeable savings over time!

Thank you for helping make our community more efficient, comfortable, and environmentally responsible.



UPCOMING COMMUNITY EVENTS

CHILI NIGHT

Date: Thursday, September 3rd

Time: 5:00 PM – 6:00 PM

Location: Bolling Family Office

Join us for a cozy Chili Night! Gather with neighbors, enjoy a delicious bowl of chili, and spend the evening connecting with fellow residents. We'll have plenty of seating available so you can relax, dine, mingle, and enjoy great conversation in a welcoming atmosphere.



YAPPY PET DAY

Date: Thursday, September 10th

Time: 3:00 PM – 5:00 PM

Location: Bolling Family Office

Stop by the office and pick up a tasty treat for your dog.



FALL CRAFT PICK UP

Date: Wednesday, September 16th

Time: 3:00 PM – 5:00 PM

Location: Bolling Family Office

Pick up a fun craft to complete at home.



COMMUNITY YARD SALE

Date: Sunday, September 27th

Time: 9:00 AM – 3:00 PM

Location: Bolling Family Housing Community Center

Hunt for bargains, discover unique treasures, and connect with your neighbors at our Fall Community Yard Sale! It's the perfect opportunity to shop, save, and enjoy the community spirit.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

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Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

2026

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
		01	02	03 Chili Night	04	05
06	07 Labor Day OFFICE CLOSED	08	09	10 Yappy Pet Day	11 Patriot Day	12
13	14	15	16 Fall Craft Pick Up	17	18 Air Force Birthday National POW/MIA Recognition Day	19
20	21	22 First Day Of Fall	23	24	25	26
27 Gold Star Mother's Day Community Yard Sale	28	29	30			