

COMMUNITY DIRECTOR UPDATE

MARCH 1, 2026



COMMUNITY NEWS

We are excited to announce that our annual **Tenant Satisfaction Survey** will begin on **March 2nd**. This survey is one of the most important tools we have for understanding your experience as a resident, and your participation directly shapes the future of our community. By sharing your honest thoughts, what you love, what you'd like to see improved, and what would make your living experience even better, you help guide our decisions, priorities, and enhancements for the year ahead. Every response provides meaningful insight, and the more voices we hear, the more effectively we can tailor our services to meet your needs. When the survey arrives in your inbox, please take a few moments to complete it. Your feedback is not only appreciated but also essential to building a community you're proud to call home.

Over the past year, we have acted on your feedback through numerous community improvements. Several initiatives you requested are now fully implemented, including a set mow rotation schedule, a community-wide power washing program, ongoing window replacements, the garage door key project, sidewalk repairs, and expanded investment in appliance and HVAC replacements. We have also strengthened our internal processes by enhancing work-order follow-ups for pending requests, streamlining the move-in and digital lease-signing experience, and broadening our communication tools, highlighted by a more robust Maintenance FAQ sheet. Each of these enhancements reflects your input and our commitment to elevating the resident experience.

You speak, and we listen. Please be sure to complete your survey when it opens on March 2nd, so we can continue making meaningful progress together.

MAINTENANCE TIPS

Spring Maintenance Tips

As we transition into spring, March is the perfect time for a quick home refresh. A few simple steps can help keep your apartment comfortable, efficient, and in great shape. Start by checking and replacing your HVAC air filters if needed, since systems work harder as temperatures fluctuate at this time of year. It's also a good moment to test smoke and carbon monoxide detectors to ensure they're functioning properly. With spring rains on the way, keep an eye out for any signs of leaks around windows or under sinks and report them promptly. Wiping down window tracks and sliding door rails can help them open smoothly as the weather warms. And finally, light decluttering or deep cleaning, especially in kitchens and bathrooms, can help prevent pests as the season changes. These small steps go a long way in keeping your home comfortable, and well-maintained.



Leasing Office Contact Information

-  (202) 747-6762
-  BollingFamilyHousing@HuntCompanies.com
-  BollingFamilyHousing.com

TRASH SCHEDULE

Trash and Recycling: Thursdays
Bulk Pick-up: March 5th and 19th.
Place refuse bins at the curb after 6:00 PM the day before collection, and return them by 8:00 PM on collection day.

REVIEWS & COMMUNITY EVENTS

RESIDENT REVIEWS

- ★ "Margaret and team were complete professionals throughout the whole process, even before we were granted a house. She was always willing to accommodate ALL my questions, which allowed me to feel at ease and comfortable with my decision to make the move to Anacostia."
- ★ "Boon made it happen - thank you for quick repairs."
- ★ "I really appreciate the quick response and the friendly, professional service."
- ★ "Tyrone was excellent, prompt, and very professional."

UPCOMING COMMUNITY EVENTS

AFTER-SCHOOL SNACKS

Date: Thursday, March 5th, 19th, 26th

Time: 3:00 PM - 5:00 PM

Location: Leasing Office

Come by the office for a tasty after-school snack.

*While supplies last.



NATIONAL OREO COOKIE DAY

Date: Friday, March 6th

Time: 3:00 PM - 5:00 PM

Location: Leasing Office

Join us for National Oreo Day. Swing by the office and grab a pack of Oreos to treat yourself!



PI DAY EVE CELEBRATION

Date: Friday, March 13th

Time: 3:00 PM - 5:00 PM

Location: Leasing Office

Math can wait. Pie can't. Stop by the leasing office and pick up a mini pie on Pi Day 3.14 Eve.



SHAMROCK SCAVENGER HUNT

Date: Tuesday, March 17th

Time: Starting at 3:00 PM

Location: Bolling Family Housing Neighborhoods

1 Shamrock & 1 Rainbow will be hidden per neighborhood for our little residents to find. Return the shamrock or rainbow to the leasing office for a prize! *Only 1 prize per resident.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

✉ Natalie.McGrail@HuntCompanies.com

Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

EVENTS (CONTINUED)

UPCOMING COMMUNITY EVENTS (CONTINUED)

WE'RE LUCKY TO HAVE YOU

Date: Tuesday, March 17th

Time: 9:00 AM – 5:00 PM

Location: Leasing Office

Join us in celebrating St. Patrick's Day! We will have St. Patrick's Day swag and goodies to give out. *While supplies last.



PRETTY FLY FOR A CACTI

Date: Tuesday, March 24th

Time: 3:00 PM – 5:00 PM

Location: Leasing Office

Come by and pick up a fabulous succulent to brighten your space. Each resident can take home one succulent, available while supplies last!



UPCOMING LOCAL EVENTS

11TH FSS FUN RUN & WALK 5K

Date: Friday, March 6th

Time: 7:00 AM

Location: Aerobics Center

Runs start at 7:00 AM. Dates and start times are subject to change for any reason, including weather. For more information, please contact the fitness center at (202) 284-3034.



NATIONAL CHERRY BLOSSOM FESTIVAL

Date: Friday, March 20th

Location: Tidal Basin, DC

Nothing signifies the arrival of spring in the nation's capital quite like the blooming of the cherry blossom trees and the National Cherry Blossom Festival (March 20th – April 12th) to celebrate the occasion. Visitors descend upon Washington, DC, each year to admire the 3,000-plus trees. Don't miss the parade on Saturday, April 11th. For more information, visit TinyUrl.com/2yvjjk5j.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

✉ Natalie.McGrail@HuntCompanies.com

Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03	04	05 After-School Snacks	06 National Oreo Cookie Day 11th FSS Fun Run & Walk 5K	07
08 Daylight Saving Time Starts	09	10	11	12	13 Canine Veterans Day Pi Day Eve Celebration	14
15	16	17 Shamrock Scavenger Hunt We're Lucky to Have You	18	19 After-School Snacks	20 First Day Of Spring National Cherry Blossom Festival	21
22	23	24 Pretty Fly For a Cacti	25 Medal of Honor Day	26 After-School Snacks	27	28
29 National Vietnam War Veterans Day	30	31				