

COMMUNITY DIRECTOR UPDATE NOVEMBER 1, 2025

COMMUNITY REMINDERS

The Community Offices will be closed on Tuesday, November 11th, in observance of Veterans' Day, and Thursday, November 27th, in observance of Thanksgiving. If you have an urgent or emergency maintenance-related issue, please call (202)987-6000 and press 1.

Holiday Lighting and Yard Decorations Policy:

The holiday season at Bolling Family Housing is almost here! With residents decking their homes in dazzling lights and festive yard décor, the community will soon transform into a winter wonderland. Holiday lighting and decorations may not be erected before Thanksgiving and must be removed no later than January 10th, and holiday decorations and lighting are prohibited from being placed higher than the edge of the gutter on the first-floor roofline. Keep an eye out for additional guidance as the holidays approach. We are looking forward to seeing your holiday spirit light up the community! For more information, please review the [community guidelines](#).



MAINTENANCE TIPS

Most home fires start in the kitchen, and Thanksgiving is the leading day for kitchen fires in the US. Nearly four times the average daily number of kitchen fires occur on this holiday.

HERE ARE SOME TIPS TO AVOID THIS FROM HAPPENING IN YOUR HOME:

Stay in the Kitchen – never walk away, even for a short moment, while items are cooking on the stovetop, and never leave your home while food is cooking in the oven.

Use timers – Set a timer to remind yourself that the stove or oven is on.

Limit distractions – Avoid being distracted by guests, family, or other activities when actively cooking.

IN THE EVENT OF A FIRE, REMEMBER:

For a grease fire – Slide a lid over the pan to smother flames and turn off the burner. Do not use water on a grease fire.

For an oven fire – Turn off the heat and keep the door closed.

Leasing Office Contact Information

-  (202) 747-6762
-  BollingFamilyHousing@HuntCompanies.com
-  BollingFamilyHousing.com

TRASH SCHEDULE

Trash and Recycling: Thursdays
Bulk Pick-up: November 6th & November 20th.

**Trash pick-up will be on Friday, November 28th, due to the Thanksgiving Holiday.*

COMMUNITY NEWS

We are excited to share several important updates that reflect HMC's continued investment in our community—driven directly by your feedback and our shared commitment to enhancing the quality of life throughout our neighborhoods. We recognize that construction projects, while necessary, are far from convenient, and we truly appreciate your patience and understanding as these improvements take shape. We hope you're as excited about these enhancements as we are, and we remain committed to listening to your feedback, which continues to guide these large-scale investments. Your voice matters, and it's making a real impact.

Sidewalk Replacement Project – Completed October 2025

We're pleased to announce the successful completion of the sidewalk replacement project in Hooe Terrace. This large-scale effort was completed within a tight two-week window, and we sincerely appreciate your patience throughout the process. New sidewalks not only improve safety and accessibility but also enhance the overall curb appeal of our neighborhood. Most importantly, this project was a direct response to resident feedback, and we're proud to deliver on a request that benefits everyone.

Garage Door Cylinder Replacement – Enhancing Security & Uniformity

Another resident-driven initiative was the garage door cylinder replacement project, which has now been completed across 502 homes in Hooe Terrace and Rickenbacker. This upgrade ensures that all homes have the convenience of locking and unlocking their garage doors with ease. Beyond improving functionality, this project also brought a sense of uniformity and enhanced security to our community. This is another great example of how your input shapes our priorities.

Window Replacement Project – A Multi-Year Investment in Efficiency & Aesthetics

We're proud to share that the multi-year window replacement project in Hooe is now underway, with over half a million dollars invested since its launch in 2024. This initiative has been one of the most frequently requested by residents, and we're excited to be making meaningful progress. New windows not only enhance the exterior appearance of our homes but also contribute to improved energy efficiency by helping maintain indoor temperatures more effectively.

We've been in close communication with the households selected for this year's replacements and will continue to provide timely updates as the work progresses. The current phase of the project is expected to be completed within 2–3 months.

This effort, along with other recent improvements, reflects HMC's ongoing commitment to listening to our residents and investing in the long-term value and comfort of our community. Thank you for your continued engagement and support. We look forward to sharing more updates with you soon.



COMMUNITY EVENTS

UPCOMING COMMUNITY EVENTS

AFTER-SCHOOL SNACKS

Date: Every Thursday in November (except Thanksgiving Day 11/27)

Time: 3:00 PM – 5:00 PM

Location: Leasing Office

Stop by the office for a tasty after-school snack!

*Available while supplies last



BINGO NIGHT

Date: Tuesday, November 18th

Time: 5:30 PM – 7:30 PM

Location: Leasing Office

Join us for a fun evening of prizes, laughs, and lucky numbers! RSVP required.



LINE DANCING NIGHT

Date: Thursday, November 13th

Time: 6:00 PM – 8:00 PM

Location: Leasing Office

Grab your boots and join us for a fun night of music, dancing, and community!



CHILI & CORN BREAD NIGHT

Date: Tuesday, November 4th

Time: 5:30 PM – 7:30 PM

Location: Leasing Office

Join us for a warm bowl of hearty chili paired with delicious cornbread!



UPCOMING LOCAL EVENTS

ZOOLIGHTS

Date: Starting Friday, November 21st through Saturday, January 3rd

Time: After Zoo Normal Hours

Location: Smithsonian National Zoo

Join us for live music performances, tasty winter treats, and plenty of opportunities for holiday shopping. Environmentally friendly LED lights and dozens of glowing animal lanterns transform the Smithsonian's National Zoo into a winter wonderland. Note that arrival time passes are required. For more information and to purchase tickets, visit the NationalZoo.edu.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

✉ Natalie.McGrail@HuntCompanies.com

Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

2025

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02 Daylight Saving Time Ends	03	04 Chili & Corn Bread Night	05	06 Afterschool Snacks	07	08
09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13 Afterschool Snacks Line Dancing Night	14	15
16	17	18 Bingo Night	19	20 Afterschool Snacks	21 ZooNights at the Smithsonian (begins)	22
23	24	25	26	27 Thanksgiving OFFICE CLOSED	28	29
30						