

COMMUNITY DIRECTOR UPDATE

AUGUST 1, 2025



COMMUNITY NEWS

Holiday Office Hours — The Community Offices will be **closed on Monday, September 1st**, in observance of the Labor Day holiday. We will **reopen at 8 AM on Tuesday, September 2nd**. If you have an urgent or emergency maintenance-related issue, please call (202) 987-6000.

Mowing Reminders — To help keep our community looking its best, regular lawn service is scheduled throughout the week.

Please keep these tips in mind:

- Those with a fenced backyard are responsible for maintaining their grass to an acceptable height level of no longer than two to three inches and must bag and dispose of all yard waste in their trash receptacles.
- Place any yard furniture, toys, decorations, garden hoses, and lights on concrete patios to prevent damage.
- Lawns need to be free of pet waste.

Thank you for helping maintain a beautiful and safe environment for everyone!

Garage Door Cylinder Upgrade – Hooe and Rickenbacker

We asked, you answered, and we listened. Your feedback has been instrumental in shaping one of the next big improvements in our community. We're thrilled to announce the upcoming garage door cylinder upgrade for all 504 homes in the Hooe and Rickenbacker neighborhoods!

This initiative is more than just a hardware update — it directly responds to what matters most to you: security, convenience, and peace of mind. Every home will receive brand-new garage door cylinders and keys, enhancing both safety and ease of access.




Our team will email you with your personalized installation schedule and everything you need to know to prepare. This project requires coordination between residents and our trusted vendors, and we're committed to making the process as smooth as possible.

Why It Matters:

- Improved home security
- Streamlined access for residents
- A unified system across the community
- A direct result of your input!

Let's keep building a better, safer, and more connected community — together.

Leasing Office Contact Information

-  (202) 747-6762
-  BollingFamilyHousing@huntcompanies.com
-  www.BollingFamilyHousing.com

COMMUNITY TRASH SCHEDULE:

Trash: Every Thursday
Bulk Trash: August 7th & 21st

GOOD NEWS STORIES - THANK YOU FOR THE WONDERFUL REVIEWS

- ★ "Thank you, Buddy, for taking care of our maintenance needs. Even in the extreme heat, you made sure the job was complete. We appreciate your service!"
- ★ "Tyrone was great, even went above and beyond to help us!"

SAFETY TIPS

Studies have shown that even on mild days in the 70s, the temperature inside a parked vehicle can rapidly rise to a dangerous level for children, pets, and even adults. Leaving the windows slightly open does not significantly decrease the heating rate.

HMC urges you to review the tips below from the National Weather Service to keep you and your family safe. For more tips like these, visit [Weather.gov](https://www.weather.gov).

- Touch a child's safety seat and safety belt before placing the child inside to ensure it's not too hot.
- Never leave a child unattended in a vehicle, even with the windows down.
- Always make sure children have left the car when you reach your destination. Don't leave sleeping infants in the car for any reason.

School Bus Safety Reminder – Let's Keep Our Kids Safe!

- As the school year gets underway, it's a great time to review important school bus safety tips to help protect the children in our community. Whether you're a parent, student, or neighbor, a few extra moments of awareness can make all the difference.

Drivers—Please Remember:

- Stop for the bus when lights are flashing and the stop arm is extended. Never pass a bus that's loading or unloading children.
- Slow down in school zones and watch for children who may dart into the road unexpectedly.
- Stay alert near bus stops, especially during pick-up and drop-off hours.

For Families and Students:

- Arrive at the bus stop at least five minutes early.
- Stand back from the curb until the bus comes to a full stop.
- Remind kids to stay seated, keep the aisle clear, and follow the driver's instructions.

HURRICANE PREPAREDNESS

While hurricane season historically begins June 1st, storms form in the tropics from August through November. It is important to make a plan ahead of time to ensure that you and your family are safe during and after the storm.

Your plan should include:

- Write down emergency phone numbers, keep them on the refrigerator or in a central location, and program those numbers into your cell phone.
- Prepare an emergency supply kit that includes:
 - Water (plan on 1 gallon per person for at least 3 days)
 - Food (at least a 3-day supply of non-perishable food)
 - Flashlight (and extra batteries)
 - First-aid kit and personal items
 - An emergency supply of medicines
 - Copies of personal documents
 - Cell phone charger
- Locate the nearest shelter and those that allow pets if you are a pet owner.
- Depending on your family's requirements, you may need to include medical-care items, baby supplies, pet supplies, and other things, such as an extra car and house key.

For FEMA's full emergency supply checklist, go to [FEMA Checklist](https://www.fema.gov/emergency-preparedness-checklist).

UPCOMING COMMUNITY EVENTS

POPCORN BAR



Date: August 6th
Time: 3:00 PM – 5:00 PM
Location: Leasing Office

Stop by the office for tasty popcorn with all your favorite toppings!

CRAFT KIT PICK UP



Date: August 15th
Time: 3:00 PM – 5:00 PM
Location: Leasing Office

Pick up a fun craft kit to complete with the family at home!

POPSICLES AT THE SPASH PAD



Date: August 20th
Time: 2:00 PM – 3:00 PM
Location: Splash Pad, on Fechet Lane

A sweet end to summer as we Bounce Back to School! Join us as we celebrate back to school!

BOWLING WITH BOLLING



Date: August 28th
Time: 4:00 PM – 6:00 PM
Location: Potomac Lanes Bowling Alley, JBAB, McChord St, Washington, DC
RSVPs are required. Please call your community office at (202) 987-6000.

UPCOMING LOCAL EVENTS

11 FSS FUN RUN & WALK 5K

Date: Friday, August 8th
Time: 7:00 AM
Location: Aerobic Center, McChord St, Washington, DC

Lace up and hit the pavement! The 11 FSS Fun Run & Walk 5K is back for 2025! Dates and start times are subject to change for any reason, including weather. Contact the Aerobics Center at (202) 284-3034.



SUMMER RESTAURANT WEEK

Date: August 18th – 24th
Time: All Day
Location: Various participating restaurants around Washington, DC

Lace up and hit the pavement! The 11 FSS Fun Run & Walk 5K is back for 2025! Dates and start times are subject to change for any reason, including weather. Contact the Aerobics Center at (202) 284-3034.



LIVE! CONCERT SERIES ON THE PLAZA

Date: Weekdays through September 26th
Time: 12:00 PM – 1:00 PM
Location: Wilson Plaza

Enjoy a variety of musical flavors, such as Go-Go, jazz, bluegrass, folk, reggae, rock, country, rock, pop, and more. There is plenty of outdoor seating, so take the Metro, grab lunch, and spend the afternoon grooving. For the schedule, go to rbitc.com.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Natalie McGrail

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Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@huntcompanies.com

2025

AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
					01 Live! Concert Series on the Plaza - Weekdays	02
03	04	05	06 Popcorn Bar	07	08	09
10	11 11 FSS Fun Run & Walk	12	13	14	15 Craft Kit Pick Up	16 National Airborne Day
17	18 Summer Restaurant Week	19	20 Popsicles at the Splash Pad	21	22	23
24	25	26	27	28 Bowling with Bolling	29	30
31						