

COMMUNITY DIRECTOR UPDATE

APRIIL 2025

COMMUNITY NEWS

The Tenant Satisfaction Survey began on March 3rd. To those who have taken the time to provide your feedback, thank you! In addition to providing invaluable input to improve our services and enhance our community, completing the survey also enters you for a chance to win one of our many prizes!

Please take a few moments to participate when you receive the survey – Your voice truly matters!

Our team will be actively engaging with our community with knock and talks and phone calls, to answer any questions you may have and assist you with locating your survey so that your feedback can be included in this year's survey!

Don't miss your chance to offer your opinions and suggestions and enter to WIN weekly prizes and a chance at \$250 & \$750! <u>CLICK HERE!</u> to have your survey texted to you.

We are pleased to announce that our Spring Cleanup efforts were completed throughout the month of March. Our landscaping team completed edging and installation of new mulch throughout the community, enhancing the appearance of our green spaces and providing a fresh, vibrant look as we head into the warmer months.

In addition to the spring cleanup, we also providing soft was power washing services for select homes throughout our communities where it was most needed. The service focused on enhancing the exterior appearance of our homes by gently removing algae, dirt, and buildup on over 400 homes with the



most visible buildup. This initiative is part of our broader efforts to refresh and rejuvenate the community's appearance and stay tuned for future updates as we continue our commitment to maintaining a clean and polished community!

COMMUNITY UPDATES

You spoke; we listened!

Last year, we invested an additional \$60K into our landscaping contract to increase mowing frequency. As a result, mowing will now occur on a weekly basis, creating a more consistent and predictable schedule for residents. The weekly mowing began on March 24th, and will continue throughout the growing season.









COMMUNITY REMINDERS

This year's mow schedule will follow this rotation:

Monday: Doolittle Tuesday: Westover & New Hickam Wednesday: Rickenbacker Thursday: Billy Mitchell Estates and Hooe Terrace Friday: Hooe Terrace Saturday & Sunday: Rain dates, as needed for neighborhoods affected by inclement weather



Additionally, we have added your scheduled mowing days to the community calendar accessible through the Resident Portal. This calendar includes many other important events and dates, such as trash/recycling dates, bulk trash dates, and resident events, ensuring that you have all the information you need in one convenient

COMMUNITY TRASH SCHEDULE

| Trash Service | Thursday |
|-----------------------|--|
| Bulk Trash Service | April 3 rd & 17 th |

UPCOMING COMMUNITY EVENTS

AFTERSCHOOL SNACKS

Date: April 3rd 10th & 24th, 2025 Time: 3 - 5pm Location: Leassing Office Come by and pick up an afterschool snack!

BI-ANNUAL COMMUNITY WIDE YARD SALE

Date: April 5th, 2025 Time: 9am - 3pm Location: Community Wide •Find hidden treasures, connect with neighbors, and enjoy the thrill of bargain hunting! RSVP required, email <u>BollingFamilyHousing@huntcommpanies.com</u>

SWEET TREAT TUESDAY

Date: April 8, 2025 Time: 3 - 5pm Location: Leasing Office Come by and pick up a sweet treat!









BollingFamilyHousing.com





COMMUNITY REMINDERS

CHALK THE WALK - FACEBOOK EVENT

Date: April 8, 2025 Time: All Day Location: Bolling Family Housing <u>Facebook Page</u> Break out the chalk and show us your best art skills! Post your "chalk-tacular" art on our Facebook page. Best artwork will win a prize!

NACHO AVERAGE COMMUNITY

Date: April 16th , 2025 Time: 3 - 5pm Location: Leasing Office Come by the office to enjoy our Nacho Bar with all your favorite fixins'

EGG HUNT

Date: April 18th, 2025 Time: 10am - 12pm Location: Bolling Family Housing Leasing Office - In the large field behind the office by tennis courts Grab your baskets and get ready to race to grab as many eggs as possible!

PLANT A FLOWER DAY

Date: April 22nd , 2025 Time: 3pm - While supplies last Location: Leasing Office Celebrate Earth Day by planting a free flower, provided by Clippers. While Supplies Last.

GOOD NEWS STORIES -THANK YOU FOR THE WONDERFUL REVIEWS

SATISFACTS SURVEYS

- "The maintenance technician was professional and prompt. I appreciate this work on getting the A/C back up and running."
- "Boon was prompt and quickly resolved my issue."

GOOGLE REVIEWS

BOLLING FAMILY HOUSING

HUNT MILITARY COMMUNITIES

- "Mr. Boon is a great professional and his work ethic is on point. He always does an outstanding job."
- "Tyrone is polite, punctual, and thorough. He inspected my home to ensure everything was safe and provided me with valuable safety tips for prevention."
- "We've been living here for almost six years and never had any issues with Bolling Family Housing. Work orders were always completed on time and never had any issues when submitted. Buddy and Boon always help with these orders and answered any questions we had."







