

DEC
2021

BOLLING INSIGHTS NEWS & STORIES



Happy Holidays!

Our CEO's Message



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,
Brian Stann

Hunt Military Communities
President & Chief Executive Officer



HuntMilitaryCommunities.com



Annual JBAB Holiday Tree-lighting

Friday, Dec. 3rd at 5:30 p.m., at the marquee across from the Arnold Gate. Live music by the USAF Band Brass Quintet, caroling, holiday treats, and a visit from Santa and Mrs. Claus.

Thank You

Thank you to those residents in Hooe and Rickenbaker for your cooperation with the fence and deck installations. Your cooperation has allowed the contractors to be ahead of schedule.

Maintenance Reminder

Asphalt repaving and sidewalk repairs are scheduled throughout the communities.

Friendly Reminder

Remember to not turn off your heat, this will avoid any pipes freezing or bursting!! Beware of fallen leaves covering drains that can possibly cause floods.

Holiday Reminder

Holiday decorations will need to be removed by January 8th.

Contact Information

8660 Angell Street Washington • Washington, DC 20032
Office: 888-294-8338 • Office Fax: 202-562-2721
Leasing Phone: 888-294-8338 • Maintenance Requests: 202-562-2631
After Hours Maintenance: 202-562-2631
bollingfamilyhousing@huntcompanies.com
Security Forces: 202-767-5000 • School Liaison Office: 202-404-1014
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STAFF CONTACT INFORMATION

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Maintenance Manager
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Roger Burley

Maintenance Manager
202-562-2631

SAVE THE DATE

December 3rd-15th

Letters to Santa - Return address must be present in order to receive Santa's response.

December 20th

Ugly Sweater Day

December 10th-16th

Holiday Decorating Contest

December 30th

Holiday Card Raffle (Random Draw) Submit a Holiday Card to the office for entry.

December 18th

Wreaths Across America



IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

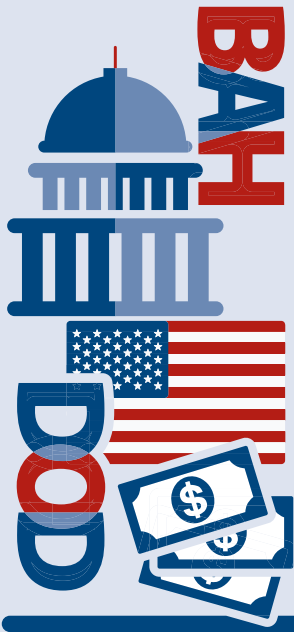
- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.

WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

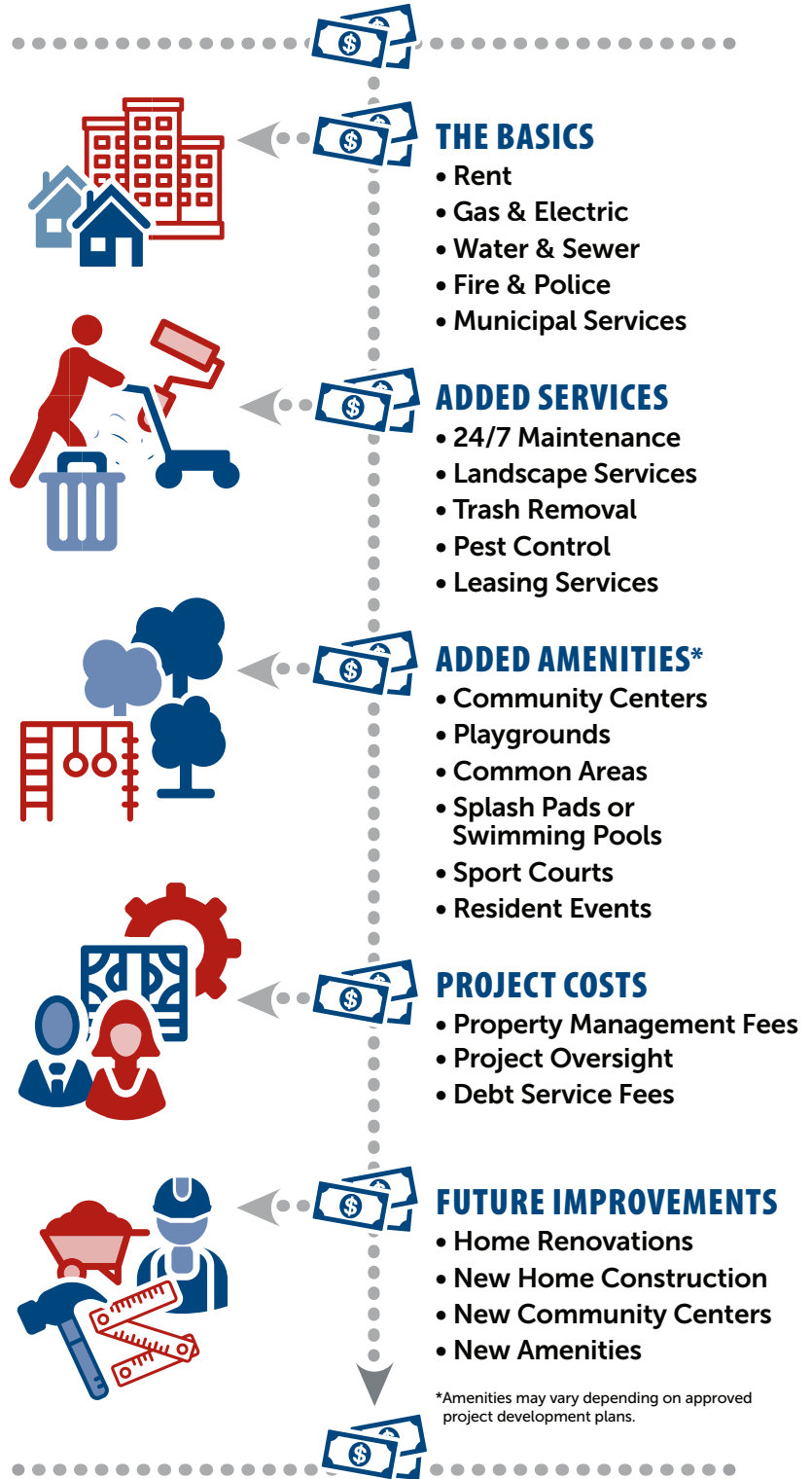


Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.

HuntMilitaryCommunities.com



Your BAH with Hunt Military Communities Includes:



BAH funds are reinvested back into the project for current and future service members' needs.