

**NOV  
2021**

BOLLING INSIGHTS  
**NEWS & STORIES**



# HAPPY THANKSGIVING!

## Our CEO's Message



Dear HMC Residents,

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann

A handwritten signature of Brian Stann in black ink.

CEO  
Hunt Military Communities

## STAFF CONTACT INFORMATION

**Justin Tran**

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**Natalie McGrail**

*Community Manager*  
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**Julius Dixon**

*Community Manager*  
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**David Campbell**

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**Roger Burley**

*Maintenance Manager*  
202-562-2631

### Contact Information

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Maintenance Requests: 202-562-2631

After Hours Maintenance: 202-562-2631

Property Contact Email: [bollingfamilyhousing@huntcompanies.com](mailto:bollingfamilyhousing@huntcompanies.com)

Security Forces: 202-767-5000

School Liaison Office: 202-404-1014



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)





## Halloweentown Movie Night!

### October Recap

We had a Meet the Managers event for every neighborhood with a raffle that provided prizes for each neighborhood. Our Halloweentown Movie Night was also a success. Thank you everyone who attended.

### Tenant Satisfaction Survey

Please be on the look out for the tenant satisfaction surveys in your emails.

### Congratulations

Ty Brittingham is celebrating 3 years of service and Erin Carr celebrating 2 years of service.

### Maintenance Reminder

In Hooe and Rickenbacker we will begin to remove and replace fences decks as well as French Doors on select homes. Asphalt repaving and sidewalk repairs are also scheduled throughout the communities.

### Friendly Reminder

Beware of fallen leaves covering drains that can possibly cause floods and or backups.

## SAVE THE DATE

### November 5th

Movie Night Under the Stars  
"Free Birds" - 7pm-8:30pm

### November 10th

USMC Day (Birth of United States Marine Corp)

### November 7th

Daylight Savings Time

### November 11th

Veterans Day

### November 8th

Thanks a "Latte"

### November 11th

Yappy Pet Day

### November 9th

Breakfast on the Go  
(Details on Social Media)

### November 12th

Pick your Petals  
(Blue Ribbon Flower Truck)

### November 10th

Warm Up with Hot Cocoa  
(Details to Follow)





# IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

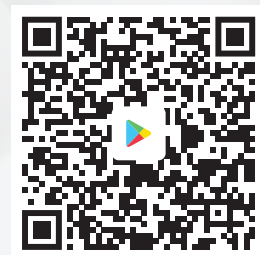
HMC is now accepting online payment options only. Residents may utilize the following online payment services:

**Hunt Resident App**  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

## Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.