Baseline Calculation

Each month, the billing cycle utility consumption is captured for each home type group.

The process below is followed every month for every group.

- Remove homes that are unoccupied
- Remove homes with zero consumption
- Remove top & bottom 10 % of high/low users
- The remaining consumption is averaged and becomes the baseline for that group for that billing cycle.
- The Baseline is then applied to each individual's personal consumption.

The average is considered the baseline per profile. The baseline is a rolling average, changing each month.

Trigger of \$ 50 is applied

- Balances under \$ 50 carried forward
- Credits under \$ 50 carried forward

Statement Types:

- Payable Due Statement
 - Amount due greater than \$50
- Rebate Due Statement (Check included) -
 - Credit due greater than \$ 50
- No Action Statement
 - Consumption with in the baseline or balances between -\$ 50 and \$ 50