

## BOLLING FAMILY HOUSING RESIDENT REPRESENTATIVE COUNCIL OVERVIEW

Do you want to be more involved in your community? Do you want to be a represented voice for your neighbors and a liaison with Bolling Family Housing? We invite you to be a part of the new Resident Representative Council, a program aimed at bettering the community, hand-in-hand with its residents.

What do Resident Advisors do?

The Resident Representative Council will meet monthly with Bolling Family Housing management to express neighborhood concerns, offer ideas and work in tandem on Hunt identified property initiatives, Resident Representative Council members are also encouraged to voice ideas on new, different or improved resident events. They are a conduit for residents to voice their ideas, as well as concerns related to Bolling Family Housing. They provide feedback on current policies, procedures and offer recommendations to management on addressing, responding to and resolving community issues.

Who can be a Resident Advisor?

You! Bolling Family Housing is currently accepting volunteers from anyone who is a current resident in the community.

What are the expectations of a Resident Advisor?

If appointed as a Resident Representative Council, you are expected to attend at least six (6) Resident Representative Council meetings, one (1) Crime Watch meeting and attend/assist with at least three (3) resident events over the course of a one-year assignment. Resident Representative Council members are also expected to be good stewards of their neighbors and maintain the goal of improving their community.

We encourage representatives from every neighborhood in the community to apply. The purpose of the council is to give residents an opportunity to get involved in and take ownership of their community by sharing their ideas on how to strengthen and improve upon it.

For more information, please contact our Housing Office at (202) 987-6000 or

bollingfamilyhousing@huntcompanies.com.





## **BOLLING FAMILY HOUSING (BFH) RESIDENT REPRESENTATIVE COUNCIL**

#### Purpose and Structure of the Resident Representative Council

The Resident Representative Council (RRC) will include all BFH volunteer resident representatives, the BFH Leadership Team and invited guests as appropriate. Resident representatives are Bolling Family Housing residents acting as liaisons between the housing community residents and Bolling Family Housing (BFH). The purpose of the RRC is to encourage residents to engage in their community and positively affect the quality of life of families living within our community. A monthly meeting will be established in order to give residents an opportunity to share their ideas and suggestions, express their concerns, and work with their property management team to develop solutions. Each representative will be assigned an area in a designated neighborhood, within the community, which may or may not be the area within which they reside. Additionally, we would love to find out what kind of fun things we can do for our families. Unless otherwise notified, the Council will meet on the first Friday of each month, February through December. The meeting location is will be held virtually <u>or</u> located at the Bolling Family Housing Community Center.

#### Selection of RRC

- Resident representatives are volunteers from the community dedicated to facilitating open channels of communication in between the community's residents and the BFH Leadership Team
- Resident Representatives can be service members, spouses or both
- Resident Representatives may not have an outstanding balance of either rent, fees or charges of any kind with BFH
- Resident Representatives may not have unresolved lease or lease guideline violations
- Hunt reserves the right to excuse a RRC member from the group, at any time
- Childcare will not be available during RRC meetings

#### **Resident Representatives Responsibilities**

- Serve as a liaison for BFH neighborhoods and the Bolling Family Housing Leadership team
- Communicate community guidelines, procedures for problem resolution and goals to other residents
- Submit meeting agenda items no later than close of business the Friday before a monthly meeting
- Assist in the distribution of informational material to housing residents as needed
- Assist the BFH Staff in encouraging residents to comply with community guidelines as needed
- Solicit resident input and ideas, and work with BFH to improve the quality of life for all BFH residents
- Participate in BFH resident recognition programs as needed
- Participate as volunteer judges for various other community contests
- Assist with a minimum of three resident events within each one-year period of membership
- Attend a minimum of one Community Awareness Meeting each year of membership
- Attend a minimum of six Resident Representative Meetings within each year of membership
- Representatives may only serve for a 12-month period. We will rotate other community members in the order of which they are listed on the waitlist. If no one is on the waitlist that seat will remain open.

#### Resident Representative Incentive

For purposes of Resident Representative qualifying for an incentive, the year of membership begins the day of first attending a meeting. In order for an incentive to be issued, the last four responsibilities

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above must be met. Once met, a resident representative may choose from either a Cleaning Waiver to be used upon move out of BFH or a flower bed refresh.

Resident Representative Acknowledgement Signature and Date





## BOLLING FAMILY HOUSING RESIDENT REPRESENTATIVE COUNCIL APPLICATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Why do you want to be a part of this Council?

As a Representative, what goals would you have to work towards to better the community?

Will you be available to attend at least six meetings, a Community Awareness session and three events?

Have you ever been a part of something like this before? If so, where?

For office use only

Date received: \_\_\_\_\_ Received by: \_\_\_\_\_ Result and notification:

